

# COUNTY OF ROCKINGHAM TREASURER'S OFFICE PAYMENT OPTIONS



# **PAY BY MAIL:**

Send Check or Money Order along with Payment Stub to:
County of Rockingham – Treasurer
P.O. Box 471
Harrisonburg VA 22803



### **PAYMENT DROP BOX:**

Located in the front of the County Administration Center there is a payment box for all types of payments. This drop box will be emptied several times each day to process payments that are deposited. **Please Do Not Place Cash In Payment Box.** Once the payment has been credited, we will mail a receipt to the address on the bill or to an address of your request.



#### PAY ONLINE:

If you choose to make an online payment, visit our website at <a href="www.rockinghamcountyva.gov">www.rockinghamcountyva.gov</a> and click Online Payments. This allows you to utilize our search and pay feature for paying Real Estate taxes, Personal Property taxes and Utility payments by credit card or e-check. The company processing your transaction will assess a convenience fee on the total transaction for credit card payments and a \$1.50 flat fee for e-check transactions.



# PAY BY TELEPHONE:

To make a phone payment by credit card, dial <u>1-800-272-9829</u>, follow the directions below:

- Press 3 to select Property Taxes
- Enter Jurisdiction Code <u>1075</u> for Rockingham County
- Press 1 for Personal Property Taxes or Press 2 for Real Estate Taxes
- Enter your one to six digit bill number followed by the # sign
- Enter the amount you would like to pay
- Official Payments will assess a 3% convenience fee for credit card payments. You will be informed of the amount of the fee prior to finalizing your payment; you will have the option to cancel the transaction at any time during the call with no charge prior to receiving a confirmation number.
- If you do not receive a confirmation number the transaction was not accepted.

\*\*The Treasurer's Office <u>Does Not</u> accept credit card payments over the telephone; please call 1-800-272-9829 to make a credit card telephone payment\*\*

IF YOU HAVE QUESTIONS CONCERNING PAYMENT OPTIONS OR NEED ADDITIONAL INFORMATION,

PLEASE CALL (540)564-2408 TO SPEAK TO A CUSTOMER

SERVICE CLERK IN THE TREASURERS OFFICE.